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# Quality care, not quantity.

Caring Competence for  
your Post-Acute and  
Long Term Care patients

## Here is the problem.

In our current healthcare environment, many patients are presenting with **multiple complex problems**.

At the same time, **hospitals are squeezed** to discharge these high risk patients at a much higher level of acuity.

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*“These nursing homes were not built for this purpose,”* said Dr. Arif Nazir, an associate professor of clinical medicine at Indiana University who studies geriatrics. He said many patients leave hospitals with acute medical needs, before infections have been fully treated, or as they adjust to new medications. *“These patients are leaving the hospital half-cooked, and believe me, the latter part of the cooking is the hardest part,”* he said.

Dr. Arif Nazir  
Clinical Medicine

*The New York Times*

## OUR SOLUTION?

NP's work is **"Post-Acute" and Long Term Care.** We work with acute care patients immediately after hospitalization.



Our solution? **Caring Competence.**



We seek to collaborate. We seek to involve ourselves. And, we seek to provide a best-in-class level of presence, quality of care and customer satisfaction.



Most importantly, to our patients and their loved ones', our primary role is **"closing the loop from hospital to home"**.

## OUR CLIENTS

Trusted by *Skilled Nursing Facilities, Hospitals, and Health Systems.*

People like you rely on **Noble Physicians** everyday.

**EXTENDICARE**<sup>®</sup>  
... helping people live better

**MultiCare**   
BetterConnected

 **NIKKEI CONCERNS**  
Seattle Keiro • Nikkei Manor • Kokoro Kai • Nikkei Horizons

**UW Medicine**  
NORTHWEST HOSPITAL  
& MEDICAL CENTER

 **Prestige Care, Inc.**  
Prestige Senior Living, L.L.C.

 **SWEDISH**

## OUR OFFER



**BESPOKE FIT:** We match your needs to our Silver, Gold or Platinum service levels.



**ONCE HAPPY, STAY HAPPY:** As your needs change, we adapt. Quarterly, we sit with you and ask, "What can we do better?" We survey. We do 'ghost shopper' surprise visits.



**ACHIEVE RESULTS:**

- › Provide premium care
- › Raise the bar of service
- › Improve outcomes
- › Lead patients/LTC residents to a lower level of care or, when possible, independent living
- › Reduce readmissions
- › Be best-in-class stewards of health care dollars



**PAY FOR PERFORMANCE:** We bonus our people based on how you score treatment quality and experience.



**WE GIVE WHAT OTHERS CAN'T, DON'T OR WON'T:** In an industry first, only we provide and service a bladder scanner.

# SERVICE LEVELS

	SILVER	GOLD	PLATINUM
24/7 Support for services at Facility; attendance at meetings; consultative services	❌	✅	✅
1 physician onsite weekly, onsite care of administrative & resident needs	❌	✅	✅
1 physician and 1 ARNP onsite once weekly		✅	✅
Quarterly ARNP lectures		✅	✅
Physician visits up to 2-5 times weekly as directed by Facility			✅
ARNP visits up to 3-5 times weekly as directed by Facility			✅
Physician attends weekly meetings at Facility			✅
Quarterly in-service lectures by ARNP and Physician			✅
Exclusive to NP: "Care Transitions" Real-Time Feedback			✅
Exclusive to NP: "Predict Re-Admission"			✅

# CLIENT TESTIMONIALS

“ Dr. Steven Rudnick is our Medical Director and Primary Physician for many of our residents. I find him to be very knowledgeable and an excellent physician. Residents and their families compliment Dr. Rudnick on his approach and how willing he is to respond to their needs. ”

— **Richard Milsow, NHA, MA, MBA**  
 Administrator  
 Aldercrest Health and Rehab  
 Edmonds, WA

“ I worked with Noble Physicians as a DNS at a SNF with very complex patients. Occasionally, with challenging family situations to boot. Dr. Rudnick, CEO of Noble Physicians, served as Medical Director. He was always very helpful when it came to handling difficult medically related issues. As providers in our building, their "caring competence" helped boost the quality of care in a very measurable way. As colleagues, we always knew they had our backs with the quality and dedicated care they provided. ”

— **Jomar Balgos RN DNS**  
 Edmonds, WA

“ I've worked as a floor nurse and charge with Dr Rudnick and his staff at a very busy SNF for a number of years. Let me tell you something, their 'caring competence' extends to patients AND staff. They really do know how to work with our nursing staff and the facility. It's a win-win-win with their company. ”

— **Ken Scott LN**  
 Auburn, WA